Towards a Human-Centric Taxonomy of Automation Types
Bobbie Seppelt, Bryan Reimer, Luca Russo, Bruce Mehler, Jake Fisher, & David Friedman

Abstract
A human-centric, consumer-facing automation taxonomy is proposed to address emergent issues of consumer confusion related to automation types and associated role responsibility. A set of surveys were fielded to help understand the extent to which consumers were able to accurately interpret a proposed consumer-facing taxonomy relative to the 6-level SAE J3016 taxonomy. Results show a mixed benefit of the proposed set compared to the J3016 set. Overall, across both taxonomies, consumers were best able to differentiate the extremes of automation types, leading to the question of whether or not it may be beneficial to provide a simplified representation of automation types to communicate functionality. A binary framing (“driving” vs. “riding”) is proposed to ensure consumer understanding. This framework may best serve consumer understanding until such time as educational or other efforts can be developed and tested to ensure consumers have the needed understanding to make informed decisions around the safe and effective use of vehicle automation.

Introduction
A key human-related issue within vehicle automation concerns the degree of human engagement required to maintain safe control, either as an operator, monitor, supervisor, or passenger. To act appropriately in these roles, the human must have a clear understanding of his/her responsibilities at any given moment of time. These responsibilities change based on the type of automation engaged (SAE J3016, 2018).

Recent research indicates that consumers are often confused about the capabilities of deployed forms of vehicle automation due to role confusion, misattributing greater role responsibility to

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automation based on technology naming alone (Abraham et al., 2017). Perceptions of automated system capabilities are further inflated based on media reports and individual tendencies to adopt new forms of technology (Lee et al., 2018).

Within a wide range of global regulatory organizations, there are several ongoing proposals that are intended to clearly characterize driver responsibilities (UNECE R79 ACSF; Campbell et al., 2017; Euro NCAP). A goal of these efforts is to define adequate driver engagement based on automation type, with the intent of clearly articulating the human’s role across automation types in a manner that is accurately understood by the general public.

This document proposes a human-centric, consumer-facing automation type taxonomy. The rational for the taxonomy follows in part from empirical results (reported here) of consumer success in correctly interpreting both current SAE engineering-oriented terminology and a range of alternate terms intended to be more “lay-user” oriented. The resulting empirical findings suggest the need for an overarching approach to managing the communication problem. In the end, the proposed taxonomy simplifies the framing of automation in terms of its implications to the human’s role as either “driving” or “riding” in order to address a number of issues:

- Implications of automation’s introduction to human responsibility
- Oversimplified function allocation of the primary driving subtasks to human or technology
- Consumer confusion with a 6-level taxonomy.

**Issues to Resolve in Proposing a Consumer-Facing Automation Taxonomy**

**Implications of automation’s introduction to human responsibility**

When automation is introduced into a dynamic task environment like in driving, additional tasks are also introduced that the human is responsible to perform (Wickens & Kessel, 1981; Bainbridge, 1983; Cook et al., 1990). Performing a task within a dynamic environment introduces complexity and uncertainty into the human-automation interaction. Still part of the overall system, the human cannot complacently relegate tasks to automation. New skills are required in the role of a supervisor.

Supervision of automation in a dynamic, uncertain environment involves information integration and analysis, system expertise, analytical decision-making, sustained attention, and maintenance of manual skill (Bhana, 2010; Casner et al., 2014). These supervision skills can be summarized as follows:

- Information integration & analysis:
  - Quickly and accurately interpret potentially high volumes of automation-generated data in real-time
  - Extract useful information from provided HMIs that may vary in workload depending on design characteristics of the HMIs
• System expertise
  o Develop expertise on situation-dependent functionality and performance of different automated technologies

• Analytical decision-making:
  o Evaluate computed solutions provided by automated systems
  o Based on context, decide either to stop automated control or allow it to continue

• Sustained attention:
  o Combat boredom and fatigue to maintain active monitoring of low-level system control information during routine automated tasks

• Manual (i.e., driving) skill:
  o Continue to practice and maintain manual (i.e., driving) skills

It is from competently performing this set of new skills that the human is able to effectively troubleshoot and recover if the automation fails or if something unexpected happens which requires human intervention (Onnasch et al., 2014; Wickens et al., 2010).

In framing automation types, there are two distinctly different perspectives: a “levels-of-automation” or “who does what” perspective, and a “coordination of automation and people” or “how to work together” perspective (Lee, 2018). A levels of automation (LoA) perspective arises from a function allocation approach, in which tasks or pieces of tasks that were once assigned to people are reassigned to automation. In this view, a task such as driving is broken down into subtasks that are divided between a human and automated system, in which the focus is on a single human-automation unit. In driving, for example, a LoA perspective is constrained to interaction between the driver and an automated system such as adaptive cruise control (ACC). A “coordination of automation and people” perspective considers the network of agents involved in a larger human-automation-environment unit, where there are layers of connections between independent elements of automation within the primary system, forms of multimode automation, and links to people and automation outside the primary system (Woods, 2016). In driving, this network would include the driver and automation types inside the vehicle, as well as other road users, external operators, and forms of automation outside the vehicle (Lee, 2018). It has long been understood that education around these new roles – introduced by the addition of automation into a task domain – is critical to the effective and safe use of automated systems (Prinzel et al., 2001; Bailey & Scerbo, 2008).

In applying a “coordination of automation and people” perspective to driving, the task is conceptualized not as one to be subdivided into parts that are assigned to either the human or automation, but as a coordination and collaboration activity between these two agents with the goal of together achieving safe driving in a dynamic environment. A primary insight from this perspective is that placed within the context of a dynamic environment, machine performance is brittle without a human supervisor to oversee and coordinate its performance (Bradshaw et al., 2013).
The current conversation within industry, policy organizations, and in academia on forms of vehicle automation is currently guided by a LoA perspective defined by six levels (SAE, J3016, 2018). As framed within this taxonomy, for Level 0 – No Driving Automation, the human is solely responsible to control lateral and longitudinal direction of the vehicle, monitor the environment, monitor vehicle performance, and respond in an emergency. For Level 1 – Driver Assistance, the human is responsible to control the lateral direction of the vehicle if ACC is engaged or the longitudinal direction of the vehicle if lane centering is engaged, monitor the environment, monitor vehicle performance, and respond in an emergency. The vehicle’s automated technologies are responsible to control the longitudinal direction of the vehicle if ACC is engaged or the lateral direction of the vehicle if lane centering is engaged. For Level 2 – Partial Driving Automation, the human is responsible to monitor the environment, monitor vehicle performance, and respond in an emergency. The vehicle’s automated technologies are responsible to control the longitudinal and lateral direction of the vehicle. For Level 3 – Conditional Driving Automation, the human is responsible to take over control of the vehicle if the automation requests the driver to intervene, and to respond in an emergency. The vehicle’s automated technologies are responsible to control the longitudinal and lateral direction of the vehicle, and to monitor the environment. For Level 4 – High Driving Automation and Level 5 – Full Driving Automation, the vehicle’s automated technologies are solely responsible to control the longitudinal and lateral direction of the vehicle, monitor the environment, and respond in an emergency, within a limited operational design domain (ODD) for Level 4, and without limit to the ODD in Level 5. The driver’s responsibilities per Level are summarized in Table 1 under the set of columns shaded in gray: “Brake & Accelerate”, “Steer”, “Monitor the Environment”, “Monitor Vehicle Performance”, and “Respond in an Emergency”.

This function allocation of vehicle control tasks does not consider the supervision tasks added to the set of human responsibilities per Level. The second set of columns shaded in yellow in Table 1 list the set of supervision responsibilities each Level introduces: “Monitor Automation Performance, “Respond to Vehicle Messages (i.e., those issued by the automated system requesting the human to take back control of the vehicle), and “Decide on Automation Use Based on ODD”. The implications of Table 1 for the added responsibilities automation introduces is that there is a supervision cost for all except the highest level of automation, in which it is deemed in full control for all driving environments. (Notably, even at this level, it is expected that there may be human supervision in some capacity, though, distinctly, located off-board the vehicle.)

Breaking apart the driving task into subtasks, without specifying which subtasks are interdependent, presumes the driver is capable of performing only part of the whole task without a performance cost (e.g., without a decline in the rate and extent of monitoring). The next section discusses why this assumption is problematic.
Table 1. SAE Levels of Automation Taxonomy Based on Driver Role

<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Level 0: No Driving Automation</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Level 1: Driver Assistance</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Level 2: Partial Driving Automation</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Level 3: Conditional Driving Automation</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Level 4: High Driving Automation</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Level 5: Full Driving Automation</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

* When automation has been engaged and is active

Oversimplified function allocation of the primary driving subtasks to human or technology

A levels of automation perspective presumes it is possible to break apart the driving task into subtasks that can be wholly allocated to either the human or the automation. In practice, driving subtasks do not neatly parse into longitudinal control, lateral control, and object detection and response (OEDR) (Seppelt et al., 2017). Driving involves operational (moment-to-moment vehicle control), tactical (intermittent object and event detection and vehicle maneuvering), and strategic (navigation) tasks, which are temporally and hierarchically dependent on one another, and all of which require driver monitoring (Merat et al., 2018).

Binary function allocation does not cleanly classify Level 1 and Level 2 automation types. For these Levels, automated systems perform braking/accelerating tasks (ACC) and/or lane centering. In practice, neither the system nor the driver fully controls the vehicle’s longitudinal and/or lateral movement because OEDR (the driver’s responsibility for these levels) is both an operational and a tactical activity (i.e., “R” in “OEDR” requires the driver’s steering/braking input). Simply, in performing “OEDR” for these Levels, the operator is also executing “lateral and longitudinal movement”; and, in performing “lateral and longitudinal movement”, the automated system is also partially performing “OED”.

Binary function allocation also results in an oversimplification of driver monitoring requirements for Levels 2 and 3. Separating monitoring from vehicle control presumes the driver can effectively respond when s/he is requested to perform the fallback task (Level 3), and/or is able to monitor at sufficient rate and breadth to detect the presence of a silent system failure (Level 2 & 3). In the way the driving task is currently temporally structured, the driver is expected to remain coupled to moment-to-moment vehicle control performance to effectively perform
“OED” at the same rate and breadth of scanning as when driving manually (Merat et al., 2018). The simple implication is that for a Level 2 and 3 system, monitoring cannot be decoupled from moment-to-moment vehicle control feedback without a loss of engagement and consequent decrement to driver response in fallback conditions (Victor et al., 2018). Drivers need to provide collaborative steering input to effectively remain in-the-loop for these Levels (Flemisch et al., 2014), and/or the moment-to-moment control feedback needs to be reinstated through continuous HMI (Seppelt & Victor, 2016; Seppelt & Lee, Submitted). Such measures directly support the driver’s added supervisory tasks listed in the previous section. Simply, for humans, object and event detection, and readiness for response (i.e., receptivity—part of the fallback task in Level 3) are both forms of monitoring that are directly tied to operational control; they cannot be cleanly separated as exclusive driving subtasks to allocate to the driver.

These limitations of function allocation call for a need to designate a classification of automation that does not break driving into multiple subtasks. Instead, a simple identification of forms of automation that require the driver to remain engaged in some aspect of driving are recommended to be designated from those that do not require driver engagement. “Driving” and “Riding” are two proposed terms to separate out those technologies that are designed with the expectation of a driver in the driver’s seat from those that are meant to operate without a driver present in the vehicle, respectively.

**Consumer confusion with a 6-level taxonomy**

The previous two sections discuss a number of identified issues that emerge from a multi-level taxonomy of automation types as “levels”. Implications of automation’s introduction to human responsibility, including oversimplified function allocation of the primary driving subtasks to human or technology, are documented. Consumer confusion around important but complex descriptions of six levels of automation, written by engineers for engineers, further complicates general interpretation.

As such, the authors, with consultation from other stakeholders, developed a proposal for a consumer facing automation type taxonomy (see Table 2). In this taxonomy, a short definition and primary purpose was defined, along with a designation per level of “who” is primarily responsible for safety, and if the human is free to engage in non-driving related activities. The hierarchy of the taxonomy is a simplified designation of “driving” and “riding”. This framing was proposed to communicate automation types to consumers based upon “who” (between human and automation) was responsible for safety. A simplified framing in these terms addresses the issues raised in the previous two sections on tasks automation introduces, and with function allocation.
Table 2. Consumer-Facing Automation Type Taxonomy

<table>
<thead>
<tr>
<th>Human’s Role</th>
<th>Automation Type</th>
<th>Definition</th>
<th>Primary Purpose</th>
<th>Primary Responsibility for Safety</th>
<th>Human Is Free to Engage in Non-Driving Related Activities</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Safety Assistance</td>
<td>Momentary intervention(s)</td>
<td>Enhanced safety</td>
<td>Driver</td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Driver Assistance</td>
<td>Human and technology each perform part of the driving task</td>
<td>Convenience and potential enhanced safety</td>
<td>Driver</td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Supervised Driving</td>
<td>Automated driving system that requires human supervision</td>
<td>Convenience and potential enhanced safety</td>
<td>Driver</td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Autonomous Test Vehicle</td>
<td>Self-driving vehicle that requires professional human supervision</td>
<td>Testing</td>
<td>Driver</td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Intermittent Self-Driving</td>
<td>Technology performs all of the driving task for a limited set of use conditions</td>
<td>Enhanced safety and convenience</td>
<td>Vehicle</td>
<td>Yes (only when in autonomous mode)</td>
</tr>
<tr>
<td></td>
<td>Driverless</td>
<td>Technology performs all of the driving task for entire trips</td>
<td>Enhanced safety, convenience and mobility</td>
<td>Vehicle</td>
<td>Yes</td>
</tr>
</tbody>
</table>

While the taxonomy presented in Table 2 offers heuristic refinements from a human factors oriented perspective, the question remained as to whether it alone provides meaningful improvement in public understanding. This section describes a set of surveys fielded to help understand the extent to which consumers were able to accurately interpret the proposed consumer-facing taxonomy relative to the 6-level SAE J3016 taxonomy. The surveys were also used to evaluate the usefulness of alternate names associated with automation type. Overall, we aimed to determine if consumers understand key diverging characteristics between automation types without in-depth education. The following section describes the surveys, sample, and results.
Table 3. Set of Terms and Accompanying Definitions Tested in Levels of Automation Survey

<table>
<thead>
<tr>
<th>Term Set 1</th>
<th>Term Set 2</th>
<th>Term Set 3</th>
<th>Definition</th>
<th>SAE J3016 Term Set</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety Assistance</td>
<td>Intervention Technology</td>
<td>Momentary</td>
<td>Technology that provides momentary intervention(s) to vehicle control (e.g., emergency braking) to enhance safety</td>
<td>No Driving Automation</td>
<td>The driver performs the entire dynamic driving task, even when enhanced by active safety systems.</td>
</tr>
<tr>
<td>Driver Assistance</td>
<td>Assisted Driving</td>
<td>Driver Assistance</td>
<td>The human and technology each perform part of the driving task (accelerating, braking, and monitoring all road and vehicle conditions) to increase convenience and to potentially enhance safety</td>
<td>Driver Assistance</td>
<td>Technology that performs the sustained and operational design domain-specific execution of either the lateral or longitudinal vehicle motion control subtask of the dynamic driving task (but not both simultaneously) with the expectation that the driver performs the remainder of the dynamic driving task.</td>
</tr>
<tr>
<td>Supervised Driving</td>
<td>Supervised Driving</td>
<td>Supervised Driving</td>
<td>Technology that performs all of the driving tasks (accelerating, braking, and monitoring all road and vehicle conditions) but that requires human supervision to increase convenience and to potentially enhance safety</td>
<td>Partial Driving Automation</td>
<td>Technology that performs the sustained and operational design domain-specific execution of both the lateral and longitudinal vehicle motion control subtasks of the dynamic driving task with the expectation that the driver completes the object and event detection and response subtask and supervises the technology.</td>
</tr>
<tr>
<td>Self-Driving Test Vehicle</td>
<td>Self-Driving Test Vehicle</td>
<td>Self-Driving Test Vehicle</td>
<td>Technology that performs all of the driving task (accelerating, braking, and monitoring all road and vehicle conditions) but that requires professional human supervision for testing purposes</td>
<td>Conditional Driving Automation</td>
<td>Technology that performs the sustained and operational design domain-specific entire dynamic driving task with the expectation that the dynamic driving task fallback-ready user is receptive to technology-issued requests to intervene, as well as to dynamic driving task performance-relevant system failures in other vehicle systems, and will respond appropriately.</td>
</tr>
<tr>
<td>Intermittent Self-Driving</td>
<td>Conditional Self-Driving</td>
<td>Part-Time Self-Driving</td>
<td>Technology that performs all of the driving task (accelerating, braking, and monitoring all road and vehicle conditions) for a limited set of use conditions (e.g., highway only) to enhance safety and convenience</td>
<td>High Driving Automation</td>
<td>Technology that performs the sustained and operational design domain-specific entire dynamic driving task and dynamic driving task fallback without any expectation that a user will respond to a request to intervene.</td>
</tr>
<tr>
<td>Driverless Full-Time Self-Driving</td>
<td>Full-Time Self-Autonomous Driving</td>
<td></td>
<td>Technology that performs all of the driving task (accelerating, braking, and monitoring all road and vehicle conditions) for the entire trip to enhance safety, convenience, and mobility</td>
<td>Full Driving Automation</td>
<td>Technology that performs the sustained and unconditional (i.e., not operational design domain-specific) entire dynamic driving task and dynamic driving task fallback without any expectation that a user will respond to a request to intervene.</td>
</tr>
</tbody>
</table>

Methods

Participants

Participants were recruited using online notices and web posts to the MIT AgeLab and New England University Transportation Center websites. The survey was open between July 6th and July 31st 2018. It was deployed three times to a unique set of individuals, once for each of the three sets of terms listed in Table 3. For the first two deployments, half of the sample received the set of SAE level of automation terms and definitions, the other half received the first and second proposed set of terms, respectively, and accompanying definitions. For the third deployment, the full sample received the third proposed set of terms and accompanying definitions. Figure 1 summarizes participant deployment, return rate per term set, and demographic composition of the analyzed sample.
In total, 292 individuals completed the survey. Responses were excluded from analysis if the respondent was not a licensed driver, did not own a vehicle, drove less than 1 day per week, had less than 5 years of driving experience, or if s/he did not complete the full survey.

The age and gender breakdown for each of the three deployments per term type is summarized in Figure 1. The total sample had 181 individuals who completed the survey for the set of proposed terms and definitions, and 111 individuals who completed the survey for the comparison SAE term set and definitions; the mean age of respondents was 63 (SD = 17), and 62 (SD = 17), respectively.

**Survey procedure and instrument**

Participants were told in online instructions that the survey would take less than 10 minutes and would involve answering questions about words associated with vehicle automation. They were offered the opportunity to enter a raffle for one of ten $50 Amazon gift cards if they completed the survey.

Each participant received a set of questions per automation type for the full set of 6 levels based on LoA taxonomy condition (proposed or “test”; SAE). The set of questions per automation type were the same, with the exception of the term and definition changing within the question’s wording. An example of this question set is shown in Figures 2 and 3 below. Per term and definition, the following questions were asked:

- **Question 1:** Say there was a vehicle described as having technology that [Automation type definition], on which this technology is termed [Automation type term]. From the provided definition of [Automation type term], which of the following driving tasks, if any, would you perform? (Please select all that apply)
  - Brake & Accelerate
Steer
o Monitor the Environment
o Respond in an Emergency
o None of the Above

• **Question 2:** How well do you think this term [Automation term type] fits the description of the technology?
  o Not at all (1) … Perfectly (7)

• **Question 3:** Are there any words or set of words missing or that you think would better describe this technology than [Automation type term]?
  o Yes
  o No

• **Question 4:** Please select 1-3 words from the set below that best describes [Automation type definition]:
  o Partial; Full; Part-Time; Full-Time; Intermittent; Continuous; Conditional; Redundant; Low; High; Shared; Delegated; Momentary; Sustained; Collaborative; Supervised; Assisted; Assistance; Support; Intervention; Automation; Automated; Driverless; Self-Driving; Driving; Driver; System; Vehicle; Feature; Other (please specify)
Say there was a vehicle described as having technology that performs the sustained and unconditional (i.e., not operational design domain-specific) entire dynamic driving task and dynamic driving task fallback without any expectation that a user will respond to a request to intervene, in which this technology is termed “Full Driving Automation”.

From the provided definition of “Full Driving Automation”, which of the following driving tasks, if any, would you perform? (Please select all that apply)

- Braking and Acceleration
- Steer
- Monitor the Environment
- Respond in an Emergency
- None of these

How well do you think this term “Full Driving Automation” fits the description of the technology?

Not at all  O  O  O  O  O  O  Perfectly  O

Are there any words or set of words missing or that you think would better describe this technology than “Full Driving Automation”?

Yes  No

Figure 2. Example set of four questions administered per automation type term and associated definition (Page 1).
For each participant, the order in which the terms and associated definitions were administered per set of four questions were randomized. In total, each participant received 24 questions (6 automation types x 4 questions per type). Twelve additional questions were posed to collect demographic information, including age (two variants of this question were included to validate response), gender, and education, as well as an indication of familiarization with SAE and levels of automation, interest in automation and self-driving vehicles, field of employment, relevance of job to automotive industry, and zip code. The survey was constructed in Qualtrics and administered online.
Results

Two primary variables were analyzed from this survey to evaluate participant understanding and perception of automation terms and associated definitions: the first question per set assessed accuracy (“Say there was a vehicle described as having technology that [Automation type definition], on which this technology is termed [Automation type term]. From the provided definition of [Automation type term], which of the following driving tasks, if any, would you perform?”); the second question per set assessed perceived fit of the automation type term to its definition (“How well do you think this term [Automation term type] fits the description of the technology?”).

Accuracy was calculated on an integer scale from 0 – 5 based on a participant’s selection out of the five possible driving task options: 1) Brake & Accelerate, 2) Steer, 3) Monitor the Environment, 4) Respond in an Emergency, and 5) None of These. The correct selections per Level by LoA taxonomy condition are shown in Tables 4 & 5. For each of the five options per question, participants received a “0” if they did not correctly select/leave blank the option, and a “1” if they correctly selected/left blank the option. The five integers per question were summed to produce a total score out of five.

Table 4. Scoring Key for Question 1 Per Level for Proposed Automation Taxonomy

<table>
<thead>
<tr>
<th>Vehicle Control Tasks</th>
<th>MIT_Set 1</th>
<th>MIT_Set 2</th>
<th>MIT_Set 3</th>
<th>Brake &amp; Accelerate</th>
<th>Steer</th>
<th>Monitor the Environment</th>
<th>Respond in an Emergency</th>
<th>None of These</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety Assistance</td>
<td>Intervention Technology</td>
<td>Momentary Intervention</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Driver Assistance</td>
<td>Assisted Driving</td>
<td>Driver Assistance</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supervised Driving</td>
<td>Supervised Driving</td>
<td>Supervised Driving</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Self-Driving Test Vehicle</td>
<td>Self-Driving Test Vehicle</td>
<td>Self-Driving Test Vehicle</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Intermittent Self-Driving</td>
<td>Conditional Self-Driving</td>
<td>Part-Time Self-Driving</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Driverless</td>
<td>Full-Time Self-Driving</td>
<td>Autonomous Driving</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Table 5. Scoring Key for Question 1 Per Level for SAE (J3016) Automation Taxonomy

<table>
<thead>
<tr>
<th>SAE (J3016, 2018)</th>
<th>Vehicle Control Tasks</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Brake &amp; Accelerate</td>
</tr>
<tr>
<td>Level 0: No Driving Automation</td>
<td>X</td>
</tr>
<tr>
<td>Level 1: Driver Assistance</td>
<td>X</td>
</tr>
<tr>
<td>Level 2: Partial Driving Automation</td>
<td></td>
</tr>
<tr>
<td>Level 3: Conditional Driving Automation</td>
<td></td>
</tr>
<tr>
<td>Level 4: High Driving Automation</td>
<td></td>
</tr>
<tr>
<td>Level 5: Full Driving Automation</td>
<td></td>
</tr>
</tbody>
</table>

Perceived fit was assessed with the raw score from the 0 – 7 Likert scale from the second question.
Accuracy

From the three proposed term sets, the term with the highest average accuracy rating for each type was selected for comparison with the SAE level terms. Table 6 shows the average, standard error, and N for each term per automation type. In the case of the selection of the Type 2 term, the average for the term in the second set (“Assisted Driving”) had a higher score than the average of the first and third sets (M=3.41), which used the same term (“Driver Assistance”); consequently, it was selected for comparison with the SAE levels.

Table 6. Mean Accuracy Scores for Proposed Term Sets

<table>
<thead>
<tr>
<th></th>
<th>Term Set 1</th>
<th>Mean</th>
<th>SE</th>
<th>N</th>
<th>Term Set 2</th>
<th>Mean</th>
<th>SE</th>
<th>N</th>
<th>Term Set 3</th>
<th>Mean</th>
<th>SE</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type 1</td>
<td>Safety Assistance</td>
<td>2.74</td>
<td>0.16</td>
<td>68</td>
<td>Intervention Technology</td>
<td>3.05</td>
<td>0.15</td>
<td>60</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Type 2</td>
<td>Driver Assistance</td>
<td>3.23</td>
<td>0.11</td>
<td>65</td>
<td>Assisted Driving</td>
<td>3.52</td>
<td>0.09</td>
<td>58</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Type 3</td>
<td>Supervised Driving</td>
<td>2.60</td>
<td>0.14</td>
<td>65</td>
<td>Supervised Driving</td>
<td>2.63</td>
<td>0.13</td>
<td>59</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Type 4</td>
<td>Self-Driving Test Vehicle</td>
<td>2.52</td>
<td>0.15</td>
<td>65</td>
<td>Self-Driving Test Vehicle</td>
<td>2.53</td>
<td>0.11</td>
<td>59</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Type 5</td>
<td>Intermittent Self-Driving</td>
<td>1.59</td>
<td>0.18</td>
<td>63</td>
<td>Conditional Self-Driving</td>
<td>1.62</td>
<td>0.17</td>
<td>58</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Type 6</td>
<td>Driverless</td>
<td>3.06</td>
<td>0.14</td>
<td>64</td>
<td>Full-Time Self-Driving</td>
<td>2.90</td>
<td>0.14</td>
<td>58</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

Following the selection procedure described above, the proposed terms with the highest mean accuracy scores were compared with the average of the scores from the SAE levels. Figure 4 shows the resulting accuracy scores by automation type.
Figure 4. Comparison of highest scoring proposed and SAE automation types accuracy scores.

For Type 1, the mean accuracy score for “Intervention Technology” (proposed) was significantly lower than for “No Driving Automation” (SAE Level 0), $t(170)=2.62, p = .01$. For Type 2, “Assisted Driving” (proposed) was significantly higher than “Driver Assistance” (SAE Level 1); $t(163)=6.55, p < .01$. For Type 3, “Supervised Driving” (proposed) was non-significantly different than “Partial Driving Automation” (SAE Level 2), $t(153)=0.98, p = .33$. For Type 4, “Self-Driving Test Vehicle” (proposed) was significantly higher than “Conditional Driving Automation” (SAE Level 3), $t(168)=2.17, p = .03$. For Type 5, “Conditional Self-Driving” (proposed) was significantly lower than “High Driving Automation” (SAE Level 4), $t(163)=5.74, p < .001$. For Type 6, “Driverless” (proposed) was non-significantly different than “Full Driving Automation” (SAE Level 5), $t(169)=0.82, p = .41$.

**Perceived Fit**

The same set of proposed terms that ranked highest on accuracy were used for comparison with SAE automation types on perceived fit. Figure 5 shows the perceived fit scores by automation type.
For Type 1, the mean fit score for “Intervention Technology” (proposed) was marginally lower than for “No Driving Automation” (SAE Level 0), \( t(170)=1.91, p = .06 \). For Type 2, “Assisted Driving” (proposed) was significantly higher than “Driver Assistance” (SAE Level 1); \( t(163)=4.56, p < .01 \). For Type 3, “Supervised Driving” (proposed) was non-significantly different than “Partial Driving Automation” (SAE Level 2), \( t(153)=1.34, p = .18 \). For Type 4, “Self-Driving Test Vehicle” (proposed) was significantly higher than “Conditional Driving Automation” (SAE Level 3), \( t(161)=3.05, p < .01 \). For Type 5, “Conditional Self-Driving” (proposed) was non-significantly different than “High Driving Automation” (SAE Level 4), \( t(163)=1.21, p = .23 \). For Type 6, “Driverless” (proposed) was non-significantly different than “Full Driving Automation” (SAE Level 5), \( t(166)=0.73, p = .47 \).

**Discussion**

In comparing accuracy and perceived fit between the proposed terms and the SAE terms (and their associated definitions), the results showed a mixed benefit of the proposed set over the SAE set. The proposed terms and definitions were intended to provide a clear set of descriptors for driver responsibilities. However, varying the terms (Sets 1, 2, & 3) for the proposed set of definitions produced only marginal benefits of increased driver accuracy in understanding those responsibilities. As compared to the SAE terms and definitions, the highest scoring proposed terms produced two significantly higher accuracy scores out of the total set of six. Across term types, the highest accuracy scores (above 3) were at the ends of the automation scale “Assisted Driving” and “Driverless” as well as “No Driving Automation”. These results were mirrored with perceived fit, with the exception of “Self-Driving Test Vehicle”, which also ranked high (above 4) among the total set of terms.
Conclusion

This survey exercise revealed that a sample of vehicle consumers had a low to moderate (2.77) understanding of six different automation types. Across six types, participants were most accurate in distinguishing either ends of a LoA scale.

From the survey exercise summarized in the previous section, one takeaway conclusion was that a 6-level taxonomy produces a greater degree of confusion in role responsibility than the end points, regardless of terminology. For both term types and definitions (proposed & SAE), consumers were best able to differentiate the extremes of automation types, leading to the question of whether or not it may be beneficial to provide a simplified representation to communicate functionality.

At core and in simplest form, a driver needs to understand when s/he is responsible for driving (e.g. lateral and longitudinal control, OEDR, etc.) and when, instead, the types of automation onboard the vehicle are responsible for vehicle control. The details beyond this binary classification are in need of further study and, most importantly, may not be needed to successfully communicate to drivers key differences in car technologies. As an initial representation, a set of car technology types are listed in Figure 6 according to the duration of time they conceptually provide their intended benefit(s) (i.e. red boxes within the two dashed black boxes). Figure 6 extends the “driving” vs. “riding” framing of automation, placing car technology types in terms of a consumer-oriented expected benefit in getting from “Point A” to “Point B”.

![Figure 6. Two key consumer takeaways important to communicate in a taxonomy: Primary role responsibility (driver or vehicle) and duration of engagement (i.e., functional benefit to consumer).](image)

Average drivers may someday possess a greater degree of experience and understanding necessary to accurately consider the parsing of functionality for more complex engineering
definitions of automated systems. Until it becomes a necessity to fully conceptualize automated driving systems in this way, however, a more simplistic communication mechanism using a binary framing such as “driving” and “riding” may be best suited to ensure consumer understanding. Educational efforts need to be invested in drivers’ understanding of and ability to use various forms of vehicle automation. With either the new simplified dichotomy or the continued use of the 6-level SAE taxonomy, driver education around our new and evolving role as a partner with automation is a core area of need and future research.

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About the AgeLab

The Massachusetts Institute of Technology AgeLab conducts research in human behavior and technology to develop new ideas to improve the quality of life of older people. Based within MIT's Center for Transportation & Logistics, the AgeLab has assembled a multidisciplinary team of researchers, as well as government and industry partners, to develop innovations that will invent how we will live, work and play tomorrow. For more information about AgeLab, visit agelab.mit.edu.

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